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STADIO ARTEMIO FRANCHI, FLORENCE - REGULATIONS OF USE

(Art. 1 septies of Legislative Decree 28/2003, converted and amended by Law 88/2003)
(hereinafter the "Regulations of Use")

The Stadio Comunale Artemio Franchi in Florence is for sport and fans attend matches at the venue solely for the purpose of supporting their team. They must not display any form of racial, ethnic, territorial or religious discrimination, avoiding any kind of violence and enjoying their time at the Stadio Artemio Franchi peacefully.

General regulations

For the purposes of these Regulations of Use, the following definitions apply:

Stadium refers to all areas occupied or used by ACF Fiorentina S.R.L., including the Secure Zone outside the Stadio Artemio Franchi in Florence, No. 4 Viale Manfredo Fanti.

Club refers to ACF Fiorentina S.R.L.

Event refers to any Serie A, Serie B, Lega Pro, and Coppa Italia football matches, as well as any international competitions, including friendlies, which may take place at the Stadium and are organized and managed by ACF Fiorentina S.R.L.

Match Ticket refers to the ticket issued by accredited sellers which is valid for entry to the Stadium for a single match or for the duration of a football season, as well as any other ticket used for fans to attend a match.

ACF Fiorentina S.R.L. is responsible for issuing and distributing Match Tickets. Ticket holders are responsible for checking for any errors and/or omissions as ACF Fiorentina S.R.L. is not responsible for any material errors appearing on the ticket itself. The match for which entrance is authorized, by means of the Match Ticket, will take place at the Stadio Artemio Franchi in Florence, No. 4 Viale Manfredo Fanti.

By making use of the Match Ticket the holder agrees to read and comply with all the points of these Regulations of Use and the Code of Conduct, available in full on the official website of ACF Fiorentina (www.acffiorentina.com) and in summary at all the access gates to the Stadium, and in particular:

- those who enter and remain inside the Stadium on a matchday are subject to these Regulations of Use; the purchase, possession, and use of a Match Ticket entails the total and unconditional acceptance by the user and/or the worker;
- failure to comply with these Regulations of Use will result in the offender being immediately ejected from the Stadium as well as receiving a fine ranging from €100 to €500. If the offender has already been sanctioned in the same season but at a different stadium for the same violation, the penalty may be increased up to half of the maximum value and the offender may be given a stadium ban;
- in order to enter the Stadium, possession of a valid identity document is required, to be shown at the request of the stewards. This is to ensure that the name on the Match Ticket corresponds with the user of it (any Loyalty Card issued in accordance with the relevant national legislation can be used instead of an identity document);
- spectators may be subjected to control by police and stewards by the use of metal detectors and/or tactile control (pat down); these controls are aimed at preventing the spectator from bringing in illicit, prohibited and/or dangerous materials; the spectator is also required to follow the instructions given by the stewards; by making use of the ticket for entry to the Stadium, the spectator implicitly allows the Club to stop and search them and any bags and containers they may have on their person and to refuse entry, or to remove from the Stadium, anyone who is not willing to undergo these checks;
- the Match Ticket is for personal use only and will only be issued after the purchaser has entered their personal data. It cannot be transferred to third parties except in the cases and in the manner provided for by the relevant law and by the Club;
- the Match Ticket must be kept until the spectator leaves the Stadium and must be shown to the stewards whenever requested to do so. Any ticket sold illegally will be reported by the stewards and Club officials and/or law enforcement agencies;
- the spectator has the right and duty to occupy the assigned seat (as displayed on the Match Ticket). By

purchasing a Match Ticket they agree not to occupy seats differing from those on their tickets - even if they are unoccupied - unless it has been expressly authorized by the Club. Any spectator found occupying seats other than their assigned seat may be ejected from the Stadium;

- both inside the Stadium and in its immediate vicinity (corresponding to the Secure Zone and the High Security Zone) ACF Fiorentina S.R.L. carries out video surveillance activities with recording of images and audio;
- the Club is not liable for loss, accidents or damage to persons or property in the Stadium, unless the Club itself is directly attributable by negligence and fault;
- the Club cannot guarantee that the match will take place on the scheduled date and time and reserves the right to change the date and time of the match without prior warning and without incurring any kind of liability.

Restrictions

As required by current laws and sports regulations, anyone who does not agree to undergo safety checks, including blood alcohol testing, will not be allowed inside the Stadium. The actions listed below are prohibited and punishable under the laws and regulations in force, unless specifically deemed necessary by the police authorities. Both inside the Stadium and in the external Secure Zone it is explicitly forbidden to:

- enter or attempt to enter the Stadium without an official Match Ticket;
- stop near passages, exits and entrances, passageways, exit routes and any other escape route without just cause, as well as access or attempt to access areas subject to restriction to the public;
- linger without reason or justification by the entrances or exits, in the passageways and corridors of the Stadium;
- climb on or over fences, barriers and structures in the Stadium (Law no. 401/89, art. 6-bis, para. 2);
- use disguises and/or distort features in such a way as to render the spectator's face non-identifiable: spectators should be reminded that this constitutes a crime (this does not include wearing a regular, surgical, or filtering face mask);
- perform or attempt to perform actions which may cause individuals or property harm, in particular, the possession and/or throwing of objects which are explosive or emit smoke;
- invade or attempt to invade the playing field; enter or attempt to enter prohibited areas;
- destroy, damage, tamper with, deface, or make unauthorized use of buildings, structures or other equipment - both public and private - within the Stadium;
- enter and remain inside the Stadium in a state of intoxication or under the influence of narcotic or psychotropic substances;
- bring in or attempt to bring in, be in possession of, or take substances that may alter normal behavior;
- bring in, attempt to bring in, or possess poisons, harmful substances, flammable, or defacing material;
- bring in or attempt to bring in, sell, distribute - even if free of charge - beverages in glass, plastic (including PET) containers and cans;
- sell or distribute - even if free of charge - drinks or food in general in glass containers and cans. Beverages may only be sold by expressly authorized individuals and must be poured out into a separate receptacle;
- use intimidation, coercion, insults or provocation, etc. to carry out any aggressive act (including chants) or verbal attack towards other people, (including other spectators, referees, players, stewards, workers and service personnel in general);
- express any form of racial, ethnic, religious or any other kind of discrimination and/or other displays of intolerance through chants or banners;
- enter, park, or try to park, with any type of vehicle in places other than the areas designated for parking;
- conduct commercial or promotional activities, display advertising material or collect donations, unless previously authorized and regulated by current security regulations, under the penalty of confiscation of the material involved in such prohibited activities;
- leave rubbish or other waste material in places not intended for this purpose;
- wear clothing of color and shape which may lead to a spectator being confused with a steward and/or any other worker on duty for the match;
- organize unauthorized tifos or tifos which differ from those granted prior authorization by the Security Operations Group (GOS) at the request of the Club;
- implement other actions that, in the opinion of the stewards, constitute or may constitute an obstacle to the match continuing or starting again, or are or may cause annoyance and/or danger to other people.

The objects listed below cannot be taken into the Stadium. This information is also indicated on special signs in

the various areas of the Stadium itself:

- firearms or objects likely to cause harm, such as swords, knives and scissors, poisons, harmful and flammable substances, drugs, poisons or other harmful/dangerous substances (including spray cans, especially pepper spray), explosives, smoke bombs, mortars, fireworks, gunpowder, rockets, torches and flares, devices used for the emission of light rays (pointers or laser pens) and other objects which may disturb or endanger the safety of those present in the Stadium;
- stones, marbles, bottles of any kind (glass and PET), glass glasses, cans, jerry cans, bottles, frozen substances and all other objects suitable for throwing;
- objects which can be used as a weapon, such as flagpoles, tripods, poles, selfie sticks, hammers, screwdrivers, chains, etc.;
- medium and large binoculars (small ones are allowed, such as opera binoculars);
- material that hinders the visibility of other fans or emergency signs or that in any case present an obstacle to the escape routes from the playing field and to the outside of the Stadium;
- umbrellas, except small and/or retractable umbrellas which must have no pointed end;
- banners and any other similar material, including those used in tifos, unless expressly authorized by the Security Operations Group (GOS) at the request of the Club, signs, banners, weather vanes, flags, documents, drawings, printed or written materials, other than those explicitly authorized by the Security Operations Group (GOS) on request of the Club, any material containing political, ideological or religious propaganda, or otherwise statements inciting violence or that may provoke violent reactions in the recipients, or may hinder the playing of the match. Banners, signs, horizontal banners and everything explained in this point, even if authorized, may not be displayed in spaces other than those indicated by the Club and must be removed at the end of the match;
- alcoholic beverages greater than 5% ABV, in any case without prejudice to more restrictive measures issued by the local authorities for the match and without prejudice to the prohibitions as per articles 689 and 691 of the Italian Criminal Code;
- bulky items such as iceboxes, suitcases, motorcycle helmets, etc.;
- bibs or clothing of color and shape which may be confused with those of the stewards and any other worker on duty for the match;
- animals, with the exception of guide dogs for the blind or rescue dogs;
- drones and/or remote-piloting tools, unless specific prior authorization has been given.

With regard to banners and any other similar materials, the following is specified:

Spectators may bring in and display banners which show messages of support for their team for matches. A special request to the Club must be made seven days before the match via a form (which can be found at <https://www.acfflorentina.com/it/biglitteria/procedura-strictioni>), including the spectator's full personal details, and specifying:

- the size of the banner and the material used;
- the content and graphics set out in specific photographic documentation;
- the area of the Stadium in which it will be used.

Similar regulations must be applied for flags (ones which are rectangular and attached by one of the shortest sides to a pole, if the pole is allowed by current legislation), except those bearing only the colors of the clubs involved and that of the countries represented on the pitch.

For tifos, in addition to the above, the methods and timing of implementation must be specified, and any tifo must be withdrawn before kick-off.

The Club will inform the Director of the GOS and the Cabinet Office of the Police Chief, who, having obtained the opinion of the authorities concerned, verbally if required, will grant permission provided that:

- the applicant(s) involved in the exhibition of the material or the realization of the tifos are identified;
- there are no grounds for obstruction from the point of view of public order and security; there are no impeding reasons from the point of view of safeguarding public safety and fire safety.

Permission may also be granted for the entire season and the Club reserves the right to revoke said authorization.

It is forbidden to display material of a size which negatively impacts on the view of other fans and in doing so forces them to stand in order to watch the match.

The Club, which is entrusted with any verification activity concerning the specific subject, will inform the applicant of the decisions taken in writing, specifying that:

- the authorized material must be taken into the Stadium in the manner which will be set out specifically for each match;
- even if material has been authorized for entry such authorization will be revoked if entry is attempted after the turnstiles have opened to the general public;
- the banners may be displayed only in the space specifically assigned by the Club. The Club's staff will then verify compliance with the display requirements;
- any material displayed which has not been authorized by the Club will be immediately taken down and the offender(s) will be immediately removed from the Stadium. Their authorization to display banners may be revoked and they may also be given a stadium ban.

Reasons for expulsion from the Stadium

Anyone who:

- displays violent, abusive or offensive attitudes which are discriminatory in a racial, ethnic, or religious sense towards other spectators or footballers present in the Stadium;
- causes harm to the aforementioned individuals, engages in dangerous behavior which jeopardizes spectator safety;
- enters the Stadium without a valid Match Ticket, or has a Match Ticket with a name which doesn't match that of their identification;
- lingers in Stadium entry or exit routes;
- displays banners which are not authorized to be brought into or displayed at the Stadium;
- brings in material which it is prohibited by current legislation or by these Regulations of Use;
- purchases Match Tickets in the area of the Stadium occupied by fans of the opposing team, or in any case contravenes the regulations contained in these Regulations of Use;

may be expelled from the Stadium following investigations carried out by the competent authority.

Warnings

It should be reminded that the following are also offences:

- misrepresentation (wearing a mask - regular, surgical, or filtering - does not constitute a crime);
- possession of weapons;
- display of emblems or symbols of associations which spread discrimination or violence on racial, ethnic, national or religious grounds;
- incitement to violence during matches;
- possession of hazardous material and pyrotechnics;
- throwing hazardous material and pitch invasions;
- interrupting matches;
- violence or threat against those responsible for controlling the areas where matches are held;
- serious or very serious personal injuries to those responsible for controlling the areas where matches are held.

Anyone who commits criminal acts or acts which are contrary to these Regulations of Use on a matchday, either in the immediate vicinity of the Stadium, at the entrances or exits from the Stadium, or within the facility itself, may be banned from the Stadium by the Club for all future matches. Such behavior constitutes a crime and is punishable with the penalties provided for by current legislation.

ACF Fiorentina S.R.L. reserves the right to modify these Regulations of Use with immediate effect, even for those who have already purchased Match Tickets, as a result of legislative provisions and/or administrative and/or Public Security in general (such as the Determinations issued by the National Observatory on Sports Events).

Anyone who applies for a Match Ticket or Service Pass automatically agrees to comply with the provisions of these Regulations of Use. ACF Fiorentina S.R.L. is required to comply with the provisions of state legislation and sports legislation in its Stadium which are in force on the day on which the match is held. Likewise, holders of Match Tickets and workers are also required to comply with the provisions of the aforementioned legislation in force on the day of the match, even if they differ from the legislation which was in place on the day they purchased their ticket.

Processing of personal data

Please note that the Stadium is monitored by an audio-video recording system, positioned both inside and outside the building. The data from these devices are processed according to the provisions of Legislative Decree 30 June 2003, no.196 (hereinafter "Privacy Policy") and the 2016 European GDPR Regulation no.679 (hereinafter "GDPR"). Recordings are made for the purpose of public order and safety, and the data will be processed in accordance with art. 13 of the Privacy Policy and art. 13 of the GDPR. The Club responsible for organizing the Match is required to keep the data for seven days afterwards (following which they will be deleted) and make them available to the Judicial and Public Safety Authority.

The processing of personal data is carried out in accordance with the provisions of the Privacy Policy and GDPR.

SERVICE PASS

In order to ensure safety within the Stadium, as well as the application of the provisions of the laws on safety in stadiums, the use of service passes issued by ACF Fiorentina S.R.L. is subject to the following regulations.

Passes are numbered.

By making use of the service pass, pass holders undertake to read and comply with all the points of these "Regulations of Use" and will be able to enter the Stadium only from the specified entrance. Pass holders must agree to be identified upon entry by service personnel by showing an identity document. In case of refusal, entry to the Stadium will not be permitted.

From the moment of identification of the bearer, each pass will be nominatively matched to its holder and cannot be used by another person.

Pass holders will only have access to the areas indicated in the passes themselves and only for service reasons.

Refusal to submit to identification, use of a pass assigned to another person or use of the pass for reasons other than those of service or gaining entry to off-limits areas will result in the pass holder being immediately accompanied to the exit, and they may be reported to the public authorities for the necessary investigations.

To this end, it should be noted that entry to the Stadium in violation of the Regulations of Use is punishable with a pecuniary administrative penalty from €100 to €500 to be paid by the offender and the latter can be banned and subjected to provisions referred to in Law no. 401/89, art. 6.

ACF FIORENTINA S.R.L.